

Caring Contact: A Listening Community
102nd Training Class
HYBRID TRAINING (REMOTE & IN PERSON)
March 14, 2023 – June 13, 2023

Class #1 – 6:30pm-9:30pm
March 14, Tuesday
IN PERSON

Welcome Caring Contact
Caring Contact Philosophy and Mission
The Caring Contact Listener Commitment and Expectations
Volunteer Panel

Class #2 – 6:30pm-9:30pm
March 21, Tuesday
ON ZOOM

Values Clarification
Caring Contact Listening I

Class #3 – 6:30pm-9:30pm
March 28, Tuesday
ON ZOOM

Caring Contact Listening II
Practice Session

Class #4 – 6:30pm-9:30pm
April 4, Tuesday
ON ZOOM

Caring Contact Listening III & Call Types and Situations
Introducing Recorded Calls
Practice Session

Class #5 – 6:30pm-9:30pm
April 18, Tuesday
IN PERSON

Grief (Guest Speaker)

Class #6 – 6:30pm-9:30pm
April 25, Tuesday
ON ZOOM

Debriefing on Recorded Calls
Practice Session

Class #7 – 6:30pm-9:30pm
May 2, Tuesday
ON ZOOM

Debriefing on Recorded Calls
Shame (Guest Speaker)
Practice Session

Class #8 – 6:30pm-9:30pm
May 9, Tuesday
ON ZOOM

Debriefing on Recorded Calls
Call Management & The Possibility of Problem Solving
Practice Session

Class #9 – 6:30pm-9:30pm
May 16, Tuesday
ON ZOOM

Debriefing on Recorded Calls
Carefrontation
Practice Session

Class #10 – 6:30pm-9:30pm
May 23, Tuesday
ON ZOOM

Understanding Our Callers' Mental Illnesses
Practice Session

ASIST – 8:30am-4:30pm
June 3rd-4th
Saturday & Sunday
IN PERSON

Applied Suicide Intervention Skills Training (ASIST)

Class #11 – 6:30pm-9:30pm
June 6, Tuesday
ON ZOOM

Debriefing on Recorded Calls
Suicide Awareness & Intervention Skills
Practice Session

Class #12 – 6:30pm-9:30pm
June 13, Tuesday
IN PERSON

ICarol & Call Recording
Review Policies
Final Practice Session